

SmartDriving Driving Instructor Training
Fusion Hive, North Shore Road,
Stockton-on-Tees,
TS18 2NB
0800 09 88 321
training.support@smartdriving.co.uk

'iCourse Pro' GUARANTEES

Qualification Money Back Guarantee

Our course comes with a Qualification Money Back Guarantee. This guarantee is designed to give you the confidence in our training and product.

If you are unsuccessful in the DVSA Qualification Process we will provide retraining as necessary to prepare you to reattempt the DVSA Qualification process at no extra cost and if you are still unsuccessful, we will refund your course fee.

This guarantee is subject to you meeting the following terms and conditions – That:

- all payments are up to date and made promptly when due;
- you complete iCoursePro as prescribed by us on both first and second cycles*;
- you present all completed iCoursePro materials upon request;
- if you take up a Trainee Licence any additional training necessary to meet the DVSA requirements is approved by us;
- you MUST have completed the DVSA testing process once and be studying iCoursePro in your 'second cycle'* having passed Part 1 again.
- you have attended an assurance session** before your 2nd attempt at Part 2 or Part 3 of the second cycle, should you not pass on first attempt.
- you MUST follow the trainer's advice explicitly.

*(if required)Second Cycle refers restarting the DVSA process following 3 x test failures at Part 2 or Part 3. Please see DVSA regulations for further details.

** Assurance session will be with one of our Training Department heads and will be arranged if needed.

The Guarantee IS NOT in place to refund someone that simply wishes to end the course. Once the initial right to cancel period has expired, you are bound by the terms of the contract and no refund is available (except as described above).

Placement Money Back Guarantee

Our course comes with a 'Placement Money Back Guarantee'. This guarantee is designed to give you the confidence of a guaranteed position with us upon qualification.

Once you have qualified and have your ADI Licence, we will arrange the set up of a franchised position with our Driving School or we will refund your training fee in full.

This guarantee is subject to you meeting the training terms above plus the following terms and conditions – That:

- all payments are up to date and made promptly when due;
- you complete iCoursePro as prescribed by us on both first and second cycles*;

- you present all completed iCoursePro materials upon request;
- you MUST be in possession of your ADI Licence;
- you MUST NOT have worked on a Trainee Licence with another school without our explicit consent and any additional training necessary to meet the DVSA requirements is approved by us;

*(if required)Second Cycle refers to restarting the DVSA process following 3 x test failures at Part 2 or Part 3. Please see DVSA regulations for further details.

'30k pa Guarantee' Terms and Conditions

Once you have qualified and have your ADI Licence, we will arrange the set-up of your position with our Driving School.

Should you earn (gross – ie before any deductions) less than £30,000, we will refund your training fees in full to help cover the difference for you.

This will be paid in full no more than 30 days after receipt of your tax submission.

This guarantee is subject to you meeting the following terms and conditions – That:

- all terms in your iCourse Pro Training Agreement have been/were met in full;
- all payments are/were up to date and made promptly when due;
- you completed iCoursePro as prescribed by us on both first and second cycles;
- you presented all completed iCoursePro materials upon request as per the iCourse Pro Training Agreement;
- you join our Driving School on a 'full time' basis (40 hours expected) as an ADI;
- you make yourself available to teach and do not refuse pupils referred to you;
- you agree to and complete any and all promotional activity as required by the Driving School, including use of all marketing and promotional tools.
- you agree to submit a copy of your first HMRC Self Assessment form (SA302) to us;
- all terms in your Driving School Agreement have been/were met in full;